

Useful contacts and links

International resources

United Nations (UN) Special Rapporteur on the Right to Health

The Special Rapporteur on the Right to Health is a person appointed by the UN to investigate, monitor and recommend solutions to problems around the world to do with the right to health. Individuals, groups and communities can send complaints to the United Nations Special Rapporteur on the Right to Health.

E-mail: urgent-action@ohchr.org
 Post address: Special Rapporteur on the Right to Health, Office of the United Nations High Commissioner for Human Rights Palais des Nations 8–14, avenue de la Paix CH–1211 Geneva 10 Switzerland.

World Health Organisation (WHO)

The World Health Organisation (WHO) works to promote health and provide leadership in health for all people around the world. See the WHO fact sheet on the right to health for more information about your health and human rights: <http://www.ohchr.org/Documents/Publications/Factsheet31.pdf>.

Website: www.who.int/en

Global Fund to Fight AIDS, Tuberculosis and Malaria (Global Fund)

The Global Fund is a partnership between governments, civil society, the private sector and people affected by HIV, AIDS, tuberculosis and malaria. The Global Fund provides financial support to countries to respond to HIV, AIDS, tuberculosis and malaria.

Website: www.theglobalfund.org/en
 Free reporting service for complaints
 Telephone: (+1) 794 541 6918
 Email: inspectorgeneral@globalfund.org
 Website: www.theglobalfund.org/eng/oig/reportfraudabuse/

National resources

BOTSWANA

Botswana Health Professions Council (BHPC)

The BHPC was set up to regulate and control the practice of health professions in Botswana. Their main aim is to promote the highest standards in the practice of health care, and safeguard the welfare and interests of Botswana's people in delivering health services.

Telephone: (+267) 391 4672
 Postal address: Private Bag 0038, Gaborone
 Website: <http://hcp.moh.gov.bw/hprs/BHPCHome.aspx>

Botswana Office of People with Disabilities (BOPD)

The BOPD is set up under the Office of the President. Its mission is to coordinate the implementation of disability policy in Botswana by developing strategies and programmes to empower people with disabilities.

Telephone: (+267) 395 0800 / (+267) 395 0867
 Postal address: Office of the President, Private Bag 001, Gaborone

Ministry of Health

Toll-Free telephone: 0800 600 740

Nursing and Midwifery Council of Botswana (NMCB)

The NMCB regulates nursing and midwifery education and practice. Its goals are to ensure quality nursing services, public safety and protection through implementing and enforcing set standards.

Telephone: (+267) 395 1939
 Physical address: Plot 725, Unit 3, Main Mall, Gaborone
 Website: <http://hcp.moh.gov.bw/hprs/nmcbHome.aspx>

MALAWI

Medical Council of Malawi (MCM)

The MCM aims to set and maintain standards of health care in premises, equipment, supplies and staff. They monitor the qualifications and credentials of personnel employed at health facilities, as well as behaviour and conduct towards patients and clients.

Email: medcom@medcommw.org
 Telephone: (+265) 01 759 762/760; (Toll-Free): 59494
 Physical address: The Registrar, Medical Council House, Area 6, Opposite Lingadzi Inn, Along the Paul Kagame Highway, Lilongwe.
 Postal address: P O Box 30787, Lilongwe 3.
 Website: www.medicalcouncilmw.org

Nurses and Midwives Council of Malawi (NMCM)

The NMCM is the sole regulatory body of nursing and midwifery education, training, practice and professional conduct in Malawi. Their overall aim is to develop, maintain, monitor, evaluate and control the profession of nursing and midwifery, and through this to contribute to the national health goal of raising the health status of Malawians.

Email: nmcm@nmcm.org.mw
 Telephone: (+265) 111 772 044
 Physical address: The Registrar, Nurses and Midwives Council of Malawi, Anamwino House, City Centre opposite TAMA House
 Postal address: P O Box 30361, Lilongwe
 Website: <http://www.nmcm.org.mw>

Malawi Human Rights Commission (MHRC)

The MHRC is responsible for protection, investigation and recommendations around complaints of human rights violations. The MHRC also has a duty to examine any legislation, judicial decisions or administrative procedures, and to make recommendations to ensure that all of these respect fundamental human rights principles.

Website: <http://www.hrcmalawi.org/>

Blantyre

Email: infobt@malawihrc.org
 Telephone: (+265) 1 831 953/945
 Physical address: The Executive Secretary, Malawi Human Rights Commission, Fatima Arcade, Haile Selaise Road
 Postal address: P O Box 505, Blantyre

Lilongwe

Email: info@malawihrc.org
 Telephone: (+265) 1750 900
 Physical address: The Executive Secretary, Malawi Human Rights Commission, HB House, off Paul Kagame Highway
 Postal address: Private Bag 378, Lilongwe

Office of the Ombudsman

The Office of the Ombudsman is mandated by the Constitution of the Republic of Malawi to "investigate any and all cases where it is alleged that the person has suffered injustice and it does not appear that there is any remedy reasonably available by way of proceedings in a court or there is no other practicable remedy".

Website: <http://www.ombudsmanmalawi.org/>
 Email: ombudsman@ombudsmanmalawi.org

Head Office / Central Region (Lilongwe)

Telephone: (+265) 01 714 899
 Physical address: St. Martins House, City Centre
 Postal address: Private Bag 348, Lilongwe

Balaka (Eastern Region)

Telephone: (+265) 111 624 912
 Physical address: Mwamwa House, opposite the Mosque

Blantyre (South Region)

Telephone: (+265) 1833317
 Physical address: Kannabar House
 Postal address: Private Bag 171, Blantyre

Mzuzu (North Region)

Telephone: (+265) 111 643 778
 Physical address: Grace Building, Opposite Reserve Bank of Malawi
 Postal address: Private Bag 12, Mzuzu

ZAMBIA

Health Professionals Council of Zambia (HPCZ)

The HPCZ aims to achieve increased enforcement of regulations and standards to safeguard public health and safety. Its mission is to regulate and monitor the professional conduct of health practitioners, health facilities and training institutions to make sure they respect and follow set standards and provide quality health services.

Email: hpcz@iconnect.zm
Telephone: (+260-1) 236241
Postal address: PO Box 32554, Lusaka, Zambia
Website: <http://hpcz.org.zm/>

General Nursing Council of Zambia (GNCZ)

The GNCZ regulates the profession of nursing in Zambia through a variety of policies, projects and programmes, with the support of government and cooperating partners.

Email: gncz@nursing.org.zm
Telephone: (+260) 211 221284
Postal address: PO Box 33521, Lusaka
Website: <http://www.gnc.org.zm/>

Human Rights Commission of Zambia (HRCZ)

The HRCZ is mandated to ensure that Zambia's Bill of Rights is respected and protected. It does this through investigating, reporting and taking steps to redress human rights abuses, and resolving disputes through negotiation, mediation or conciliation, together with research and civic education on human rights.

Email: director@hrc.org.zm
Telephone: +260-211-251327/251357
Postal address: PO Box 33812, Lusaka
Website: www.hrc.org.za